



Aloha MARY BETH TROY,

Congratulations! You have successfully completed the Waikiki Share the Experience, Hawai'i Destination Specialist online training module. You are now more informed about the new revitalization of Waikiki and will hopefully find it much easier to talk with your clients about the destination and make more Oahu and other Hawaiian Island vacation bookings!

If you haven't already completed the original Ke Kula 'O Hawai'i, (the School of Hawai'i) destination specialist course, available online at www.agents.gohawaii.com, we urge you to do so. Upon completion, travel agents become eligible for exclusive program benefits such as personalized pre-arrival welcome packets for your Hawai'i bound clients, Hawai'i Rewards offers and more. You will also be more qualified to help your clients plan their best vacations to The Islands of Aloha.

And don't forget, www.agents.gohawaii.com is your Hawai'i sales and marketing resource center designed specifically for the travel trade. Download itinerary maps, posters, editorial copy; images travel trend information and customizable calendar of events to share with your clients.

We express our Mahalo (thank you) for participating in Ke Kula 'O Hawai'i, and wish you the best of success in sending all your clients to the Islands of Aloha.

With Warmest Aloha,

A handwritten signature in black ink that reads "John Monahan".

John Monahan, President and CEO

A handwritten signature in black ink that reads "Jay Talwar".

Jay Talwar, Senior Vice President of Marketing

A handwritten signature in black ink that reads "Julie Zadeh".

Julie Zadeh, CTC, Managing Director of Travel Trade



Hawaii Visitors and Convention Bureau • 2270 Kalakaua Avenue, 8th Floor • Honolulu, HI 96815